

Palm City Dentistry
Dr. Rene Aviles DMD, PA
870 SW Martin Downs Blvd. Ste:1
Palm City, Fl. 34990

IMPORTANT INSURANCE INFORMATION:

To all our past & present patients with dental insurance coverage,

Dr. Aviles/Palm City Dentistry, has agreed to be a provider for certain insurance companies. The insurance that you provide in our office is a policy that you have chosen, either as an individual policy or through an employer. Please understand that we do not determine the **coverages, stipulations, frequencies or clauses** on your insurance plan. It is **your responsibility** to understand the **coverages, stipulations, frequencies & clauses** in your plan.

If you would like detailed information on coverage and payments, we are happy to submit a pre-determination for treatment plans that are presented to you. (We usually submit it electronically on the same day of your visit unless unexpected circumstances occur.) (Ex: computer system is down or insurance coordinator is out of the office.)

Our office requests a **BASIC** "Breakdown of Benefits" by either an automated service, fax, or online (It will be electronically generated from the insurance company or clearinghouse.) We will then give you an **ESTIMATED COPAYMENT** based on the information received on your visit per calendar year. Please keep in mind that in some cases, if you have work done in a different facility (Example: Oral Surgeon) the maximum or deductibles may change your out-of-pocket expenses. Most of the time we are not aware of other claims that may be processed when we figure out your estimated copayment(s). Therefore, you may have to pay more than what was originally calculated as your estimated copayment.

Once services are rendered, we will submit the claim to your insurance company with the x-rays and/or the necessary attachments. Once your insurance company processes the claim, we both will get a breakdown of benefits. It will explain in detail what was paid and how it was determined by your insurance carrier.

We will figure your copayments based on your primary dental insurance, not your medical insurance, secondary insurance or out of network insurances. However, we can file them as a courtesy to you.

If there is a balance on your account for the difference that we collected, you will then receive a bill from our office.

All payments will be applied as credit cards on your account, and we will apply them as needed to services for you or your family member on the next service date that requires copayment. Unless specified differently. If you do not want credit on the account, we can issue you an office check. (Please keep in mind that our contracted rates may change year to year with different insurance companies, therefore may result in us making certain debit or credit adjustments to your account.)

- Understand, it is your responsibility to update our office with any changes. Including dental insurance, address change, & contact information.

Thank you,
Dr. Aviles & Team

X _____
Patient or guardian's signature

Today' Date

Print Name